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January 20, 2021

RE: Debt Service Charge on Water Invoices Beginning in 2021

Dear Dallastown-Yoe Water Authority Customer:

On behalf of the Board of the Dallastown-Yoe Water Authority (the "Authority"), we hope this letter finds you healthy and safe at the end of 2020/beginning of 2021. As you may have observed in and around the Borough of Dallastown, the Authority is undertaking two (2) major capital improvements to the water system by replacing and/or raising the water storage tanks on Park Street and off Denton Drive.

The improvements are necessary due to the failing foundations at each of the aforementioned tanks. If such improvements had not been undertaken now, the end result could have been the structural failure of the tanks and a disruption of water service to the Authority's customers. These improvements will not only allow the Authority to provide higher quality water service to its customers, they will also help preserve the integrity of the Authority's water system for decades to come.

In order to pay for these improvements, the Authority borrowed \$3,575,000 by way of a Water Revenue Note, Series of 2020, which amount will be paid back over ten (10) years. To assist with payment of the principal and interest, the Authority passed a Debt Service Resolution in October of 2020 imposing an annual Debt Service Charge ("DSC") of \$104.00 per customer, payable in quarterly installments of \$26.00. In other words, on each of the quarterly billings for 2021, beginning in March of 2021, you will notice a DSC of \$26.00 in addition to your normal quarterly water service charge.

Please keep in mind that this DSC is collectable just like any other water service charge, and if not paid, will be subject to late fees, penalties, and potential termination of services. Furthermore, upon the Authority's repayment of the debt, the DSC will be discontinued.

The Authority understands that there is never a good time to implement any additional charges on Authority customers; however, due to the potential structural failure of the tanks, the Authority could not delay the projects any longer. If you have any questions or concerns regarding the DSC or your water service in general, please contact the Authority at 717-244-6626. The Authority wishes you a happy end to 2020 and a great start to 2021.

DALLASTOWN-YOE WATER AUTHORITY

Patricia Myers, Chair